

Live Online Tech Specs



Computers With Operating System:

- macOS X with macOS 10.9 or later
- Windows 11*
- Windows 10**
- Windows 8 or 8.1
- Windows 7
- Linux

**Note: Windows 11 is supported on version 5.9.0 or higher.*

***Note: Devices running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.*

[Test Your System >>](#)

Mobile Devices:

- iOS and Android devices
 - iOS 8.0 or later:
 - Send and receive video using front or rear camera
 - iPhone 4 or later, iPad Pro, iPad Mini, iPad 2 or later, iPod touch 4th Generation, iPhone 3GS (no front facing camera)
- iPadOS 13 or later
- Android 5.0x or later
- Blackberry devices
- Surface PRO 2 or higher, running Windows 8.1 or higher

Notes: Tablet PCs running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

Tablet PCs only support the desktop client.

Bandwidth:

- Required: 1Mbps up, 600kbps down
- Recommended: 2.6Mbps up, 1.8Mbps down

Recommended Browsers:

- Windows: Edge 12+, Firefox 27+, Chrome 30+
- macOS: Safari 7+, Firefox 27+, Chrome 30+
- Linux: Firefox 27+, Chrome 30+

Note: Some features in the web client are not supported on Internet Explorer.

[Test Your Connection >>](#)